OFFICE OF AMBUDSMAN
COUNTY OF LOS ANGELES

Rudy De Leon
Ombudsman

April 4, 1996

Mr. Charlie Shephard
P. O. Box 521, Ontario, CA 91762

Dear Mr. Shephard

Per our conversation on April 4, 1996: Training sites are located at reasonable distance from any entrance accessible to the public and away from locations where businesses may be conducted. Trainers, trainees and related persons in the area will be apprised of activities. Communications will included signs and announcements to make others aware that training sessions are or may be in progress.

Thank you for contacting the Office of Ombudsman.

Sincerely,

Mario Miranda

24340 South Narbonne Avenue, Lomita, California
90717, (310)534-6290, FAX: {310)534-3310
1-800-80-100-30

APPENDIX E

CNA

P. O. Box 2300
Brea, Ca 92622

Pamela Ortloff

Claims Consultant

(714)255-2622

May 2, 1996

Charles Shephard

729 Buccaneer Ct.

Ontario, CA 91762

Re: Shephard

v.

Los Angeles County Sheriff's Department, et al.

Our Insured: Los Angeles County Fair

Claim Number: 2B002011 L4

Claimant: Shephard, Charlie

Date of Loss: 10/11/95

Case No.: KC 011591

Dear Mr. Shephard:

Please be advised that National Fire Insurance Company of Hartford is the General Liability carrier for the Los Angeles County Fair. We are in receipt of the above captioned claim and have established a claim file in order to investigate this matter. Please refer to the above captioned claim number on any correspondence with this office.

We have retained the services of Dave Deardon of Carl Warren & Co. to perform all of the investigation. Mr. Deardon will report directly to us with the results of his investigation.

Should you have any questions concerning this matter, please contact either Mr. Deardon or the undersigned.

Very truly yours,

Pam Ortloss
Claims Consultant

(714)255-2622

cc: Dave Deardon
Carl Warren & Co.
P. O. Box 6205
San Bernardino, CA 92412-6205